

# Metfab Heating Announcement: Deserving Clark County Families Receive Free Ductless Heat Pumps

Don and Edie Smith have been taking care of their two youngest grandchildren while their son is on his third term in Iraq and their daughter-in-law is on her second term in Kuwait.

Teresa and Robert Kirchner have been helping homeless mentally ill, supporting family members, and volunteering at church for years, and have no plans to stop with the arrival of their first child.

Neither couple expected any recognition; they were just doing the right thing. But Metfab Heating selected them as the most deserving of those nominated to receive a free ductless heat pump.

Jerry Sutherland, of Metfab Heating, said 2009 was the best year in the company's 28 year history, primarily because of 225 ductless heat pump installations. Giving away free ductless systems seemed like the most appropriate way to say thanks and give back to their community.



Vancouver Mayor Tim Leavitt thanks Teresa and Robert Kirchner with a We Are Vancouver award.

Vancouver Mayor Tim Leavitt sees this as just the sort of citizen and business involvement he was encouraging in his State of the City address: *"With so many families and residents of our community struggling during these difficult economic times, it's inspiring for all of us to hear of stories like the Kirchners and the Smiths, who have stepped forward to assist those in need. They have set an example for all of us to look toward... embracing the motto, We Are Vancouver! Metfab Heating is to be commended as a local business that has recognized and generously rewarded these two families for their efforts."*

Sutherland acknowledged others who helped make their gift of ductless systems possible: Clark Public Utilities, the Northwest Energy Efficiency Alliance, Thermal Supply, Johnstone Supply, A & M Electric, and Metfab Heating installers Jason Meisner, Brandon Harding, and James Nagel.

Metfab Heating has been installing ductless heat pumps for 19 years, according to Sutherland, who explained that installation cost is substantially lower



Don and Edie Smith's grandchildren enjoy their new ductless heat pump as much as they do.

than ducted systems but the customer receives similar energy savings, heating and air conditioning comfort. Interest exploded in 2009 because of rebates offered by the Northwest Ductless Heat Pump Project and federal energy tax credits that can total up to \$3000.

As of May 14th Metfab Heating has installed the most ductless heat pumps among 334 contractors, and Clark Public Utilities has funded the most systems among 63 utilities, participating in the Northwest Ductless Heat Pump Project, which covers four states. Sutherland said, *"Clark Public Utilities recognized the benefits to their customers early on and communicated that to them. Their energy counselors have been real troopers, working overtime on occasion to handle all the calls from interested customers."*

When asked about her new Mr. Slim, Teresa Kirchner said she really enjoys being able to get up in the night without freezing and looks forward to air conditioning this summer, adding *"I don't think we did all that much but I hope news of this will encourage people to do whatever they can to help others."* Robert Kirchner was impressed with how quiet their Mitsubishi heat pump was compared to the old wall heaters. *"We feel blessed."*

Edie Smith said her son was overjoyed to hear that his mom and dad will be more comfortable and saving energy due to his military duty and its impact on their lives. Edie's impression of their Fujitsu system? *"It's just amazing how well that little thing on the wall in the living room heats the whole house."* Don likes the part about not having to haul pellets anymore and complemented the A&M Electric and Metfab Heating installers: *"They were just great; friendly as well as professional."*

For more information on ductless heat pumps, go to [www.metfabheating.com](http://www.metfabheating.com). Visit Metfab Heating's showroom at 13914 NE 28th Street to see a working model.



360-883-1281